

How to Apply?

USER GUIDE OF WWW.MOLINA.IMIGRASI.GO.ID

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GENERAL INFORMATION

General Information

- 1. www.molina.imigrasi.go.id is a government portal run by the Directorate General of Immigration Ministry of Law and Human Rights.
- e-VOA is a single-entry visa which is valid for 30 days stay in Indonesia with the purpose of Tourism, Government Visit, Business Meeting, Goods Purchasing, or Transit only.
- 3. The validity period of e-VOA is different from the period of stay in Indonesia. The validity period of e-VOA is 90 days, as stated on e-VOA. If foreigners holding e-VOA come to Indonesia after the 90 days period, they must apply for a new e-VOA, visa on arrival at the port of entry, or other types of visas.
- 4. Holders of passports of these following countries are eligible to apply for e-VOA:
 - a. Australia
 - b. Argentina
 - c. Brazil
 - d. Belgium
 - e. Canada
 - f. China
 - g. Denmark
 - h. France
 - i. Germany
 - j. India
 - k. Italy
 - I. Japan
 - m. Mexico
 - n. Netherlands
- 5. Holders of travel document other than passport (i.e., alien passport, document in lieu passport, refugee travel document) are not eligible to apply e-VOA.
- 6. Foreigners holding e-VOA are allowed to land at **Soekarno-Hatta Airport, Jakarta and Ngurah Rai Airport, Bali**.
- 7. The e-VOA fee is IDR 500.000,00. Please note that every payment via Debit/Credit Card will incur additional fees according to the financial institution's regulations.
- 8. Each traveler must hold a separate e-VOA, including infants and children (even if children/infants are included in their parent passports).

p. Republic of Korea

New Zealand

q. Russia

Ο.

- r. Saudi Arabia
- s. South Africa
- t. Spain
- u. Switzerland
- v. Timor Leste
- w. Turkiye
- x. Ukraine
- y. United Kingdom; and
- z. United States of America





General Information

- 9. Foreigners who wish to enter Indonesia must hold a passport with an expiration date at least 6 (six) months from the date of arrival (In accordance with the article 22 (1) b Minister of Law and Human Rights Regulation Number 44 of 2015).
- 10. Once the e-VOA is processed, none of the information can be changed. The information on your e-VOA must be exactly the same as the information on your passport. Otherwise, your e-VOA will be invalid and there will be no refund. According to article 106 Minister of Law and Human Rights Regulation Number 44 of 2015, Immigration Officer at the ports of entry reserves the right to deny entry into Indonesia to a foreigner who provide incorrect information in the visa application.
- 11. The documents to apply an e-VOA are as follows:
 - Full biodata page of passport with at least 6 months validity from the date of your arrival to Indonesia (format JPG/JPEG/PNG with max. size of 200 kb);
 - b. Passport size photograph (format JPG/JPEG/PNG with max. size of 200 kb);
 - c. Email address; and
 - d. A valid Mastercard, Visa, or JCB card.
- Before submitting e-VOA application, you must create an Account by "Main Page > Apply > Register" (please note that each evoa must be submitted by the respective account) and perform:
 - a. Fill in data and uploading documents;
 - b. Receive verification email; and
 - c. Activate the Account by clicking "activate" on the verification email which must be confirmed within one hour.
- After logging in to your account, you can apply for e-VOA by clicking "Main Page > Apply" and then perform:
 - a. Data Filling:
 - 1) Visa type,
 - 2) Arrival information, and
 - 3) Residence information in Indonesia;
 - b. Payment; and
 - c. Granting e-VOA.





General Information

- 14. After completing the "payment confirmation" page, you must proceed with the payment within 120 minutes. Otherwise, the system will not accept payment, and you will need to create a new request.
- 15. You can only make payment by Mastercard, Visa, and JCB credit card. **The card is not required to be under your name**. Kindly make sure that your card has a "3D Secure System" and is open to international transactions.
- 16. After completing the payment process, your e-VOA will be available in your Account. Immigration Officers at the ports of entry can verify your e-VOA in their system. However, you are advised to keep your e-VOA with you either as a softcopy (on tablet pc, smartphone etc.) or as a hardcopy in case of any failure in the system.
- 17. You only need to do the Account creation once. If you forgot your password, you can select "Main Page > Forgot Password".
- 18. Kindly inform the e-VOA Support Desk (livechat at www.imigrasi.go.id or sending email to visa@imigrasi.go.id, or humas@imigrasi.go.id) should you encounter any suspended or unsuccessful transactions during the request procedure. Please do not create a new request or make a new payment unless otherwise advised. The Ministry will not be responsible for additional payments and no refund will be granted in case of such unfinished transactions.
- 19. There are numerous websites which claim to assist users in receiving Indonesian e-VOA in return for a service charge. These websites are not endorsed by or associated with the Indonesian government. Therefore, we cannot be held responsible for any misuse of information or failure of service on their side.
- 20. The e-VOA website has no connection with Indonesian Embassies or Consulates General.



HOW TO REGISTER ACCOUNT?



Register

- 1. Before lodge e-VOA application, you must create an Account in www.molina.imigrasi.go.id and choose LOGIN.
- 2. You only need to create the Account once. If you forgot your password, you can select Forgot Password in Login page.

KENENTERAN INSKAR DAN HAM N DIREKTORAT JENGERAL IMORALI	
• VOA TOURISM Welcome to MOLLINA This application is used for the issuance of e-VOA for foreigners who will enter Indonesia. Make sure to apply for a VIsa in accordance with the intent of the Foreigners activities in Monesia. Poreigners who abuse their Visas and tose who provide opportunities for Foreigners to misuse their Visas are subject to oriminal anciclos as stipulated in Article 122 letters A and B of Law no. 6 of 2011 concerning Immigration.	2. PAYMENT 3. DOWNLOAD
	What requirements do I need to enter Indonesia using e-VOA? Your passport must be valid for at least 6 months from the day you enter indonesia for a e-VOA with a 60-day stay duration Return ticket e-VOA is a visa which allows foreigners to visit Indonesia for 30 days with the purposes of: Tourism © Goods Purchasing © Goods Purchasing © Goods Purchasing © Business Meeting Holders of passports of these following the sectorities are eligible to apply for e-VOA:
Lompat Batu Pulau NIAS The Stone Jumping Attraction	Click here for list 26 countries are eligible to appy More information > Apply >
Indonesian Immigration - Pre Annue Application	Hit Reserve Sed Blok X-E, Kark Kuningen, Spoth Jakanta. Contact Us 📑 🔞 💙 🖬

- Login
- 2. After the Login page appears, then click Register button.



Registration Form

D-NOTES		SP Personal Information
Pease arears that the fields you have declared are corrects. All the information and documents that you provide will be used in verifying your request and your Visa losamon.		Test *
		Paux of Brits 1
		Date of Berls 1
D-PH010	•	Phone Number 1
Preservation of the latent color software photo the, with the face factory forward, rate 4 + 6 on with a resolution of at treat ADC + 000 pixels, and a maximum file size of 200 KB at $JP(0, JP)$ or PHG format	und .	Prost 1
D PASSPORT		Pesspert Information
The visa will be electronically lokal to this Persport. The visa is only sold if you are traveling to incoment with this persport.		Paragert No. 1
Beportant; Write the document number down exactly as displayed in the paraport or function and the number of the set of t		Nationally 1
keening card ito cards. Write down the "expiration carls" or "walid unit?" as allopiayed in the		Entry of Instat *
percepter or identify card ID card.		Even of Exarts *
	_	Source (Place 1
		angelang mangalan raggi
		A Account Information
		divest."
	N	Passaried 1
	×)	Carlini Passant 1
	×	Parametel * Control Parametel *

- 3. There is general information that you must fill in, such as Personal Information and Passport Information.
- Please upload Full biodata page of <u>passport</u> with at least 6 months validity from the date of your arrival to Indonesia and passport size <u>photograph</u> (format JPG/JPEG/PNG with max. size of 200 Kb);



Photograph Recommendation:





Registration Form

Biodath Page of Passport Recommendation:



- 5. Users are required to input Email & Password.
- 6. Once the information is completed, you can click the **SUBMIT** button.

8	Account Information		
	Email *		
	Password *		Ø
	Confirm Password *		Ø
		Submit Back	





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Registration Form

7. The system will display a pop-up message confirming that the account activation link has been sent to your email. If the email has not been received, you can press the "Resend Activation" button.









HOW TO ACTIVATE YOUR ACCOUNT?



Account Activation

You will get notification in your email. To activate your account please click **ACTIVATE**.



Pre-Arrival Registration Activation Confirmation

Dear Mr. ASDFFH,

Thank you for registering in the Indonesia Immigration One Platform System. Your account registered is:

@ICLOUD.COM

If this is your first time registering for this application, please click the button below to activate your account:







HOW TO LODGE YOUR E-VOA APPLICATION?

User guide of molina.imigrasi.go.id



Login

1. Apply e-VOA by click the **APPLY** button

KEMENTERIAN HUKUM DAN HAM RE DREKTORAT JENGERAL IMORRASI	HOME APPLICATION INFORMATION (+ Login
EVAN TOURISM Welcome to MOLINA This application is used for the issuance of e-VOA for foreigners who will enter indexest. Wake sure to apply for a Visa in accordance with the intent of the preigners' activities in indonesia. Foreigners who abuse their Visas and those who provide opportunities for feelipners to misuse their Visas and those who provide opportunities for feelipners to misuse their Visas and those who provide opportunities for feelipners to misuse their Visas and those who provide opportunities for feelipners to misuse their Visas and those who provide opportunities for feelipners to misuse their Visas and those who provide opportunities to frequence to misuse their Visas and those who provide opportunities the visas the visas and those who provide opportunities the visas the visas the visas the visas and provide opportunities the visas the visas the visas the visas the visas the optimized opportunities the visas that visas the visas	2. PAYMENT 3. DOWNLOAD
Longat Batu Pulau NIAS The Stone Jumping Attraction	What requirements do I need to enter Indonesia using e-VOA? Your passport must be valid for at least 6 months from the day you enter Indonesia for a e-VOA with a 60-day stay duration Return toket VOD is a visa which allows foreigners to visit Indonesia for 30 days with the purposes of: Tourism O Goods Purchasing Ocovernment Visits Transit Business Meeting Holders of passports of these following countries are eligible to apply for e-VOA: O Click here for list 28 countries are eligible to apply More Information J
B Indonesian Temingantan - Pre Arthur Application	Apply > Book X & Ker & Humman, Soom Jakarta. Central Us

2. After the Login page appears, enter your **USERNAME** and **PASSWORD** then click **IM NOT ROBOT** and **LOGIN** button.



Login to Apply and Track Your	Application
Email *	
A Email	
Password *	
d ⁴ Password	82
Remember me	Forgot Passwor
Saya bukan robot	Correction and the second
Subm Pre an acco	It unt? Register



3. Please fill in the field in VISA APPLICATION PAGE

	KEMENTERIAN HUKUM DAN HAM DIREKTORAT JENDERAL IMIGRAS	RI		номе	APPLICATION	INF
Visa A	pplication	\bigcirc	Apply		0	
	VISA Type Information					
	VISA Type *	Visa on Arrival 30 Days			•	
•	Arrival Information					
	Mode of Transportation *	Choose			•	
	Flight/Vessel Number					
	Arrival Date *	DD/MM/YYY				
2	Residence Information					
	Residence Type *	Choose			•	
	Address *					
	Province *	Choose			•	
	City *	Choose			•	
	District *	Choose			•	
	Village *	Choose			•	



- 4. You must ensure your data is correct
- 5. You must click the **DECLARATION TICK BOX** and click **SUBMIT**

IF Terms of Condition
DECLARATION: 1. I hereby declare that the information I have provided in this e-VOA application is true and correct. 2. I understand that the e-VOA fee is non-refundable. 3. I understand that I must present my passport that is valid for more than 6 months and return ticket to the immigration officer upon arrival. 4. I understand that i issuance of e-VOA does not guarantee entry to the Republic of Indonesia, the decision of entry remains the right of the Immigration Officer in the port of entry.
L, the Applicant hereby certify that I understood and agree all the information and declaration in this application Submit Back



5. System displays detailed **VISA DATA** and **PAYMENT INFORMATION**

- Please note that once e-VOA is processed, none of the information can be changed. The information on your e-VOA <u>must be exactly the same as the information on your passport</u>. Otherwise, your e-VOA will be invalid and there will be no refund.
- 7. You can only make payment by Mastercard, Visa, and JCB card. The card is not required to be under your name. Please make sure that your card has a "3D Secure System" and is open to international transactions.

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8.	To pay your	e-VOA	application	click	MAKE A	PAYMENT,
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1	KEMENTERIAN HUKUM DAN HAM BI DIREKTORAT JENDERAL IMIGRASI	HOME APPLICATION INFORMATION PROFILE (+ Logout
Application	(V) Apply	Payment Download e VOA
on Information		Waiting For Payment
Personal Information	Passport Information	Residence Information
~	Passport No.	Residence Type
	Nationality	Address
	AUSTRALIA	JL, RAYA PENGASINAN NO. 41 KEL, JATIMULYA, KEC, TAMBUN SELATAN, BEKASI
	Date of Issue	Province
Full name	01/08/2022	JAWA BARAT
3	Date of Expiry	City
Sex	01008/2032	KAB, ULKASI
River of Birth	AUSTRALIA	TAMBUN SELATAN
SYDNEY	Biography Passport Photo	Village
Date of Birth	file.pdf	JATIMUL YA
05/02/1997		Postal Code
Phone Number		17510
1231231123		
Mode of Transportation	Vessel No.	Departure Date
AIR	AD1234QWE	11/08/2022
Information		
Services	NTPN	Expired In
Visa on Arrival 30 Days	Payment Expiry Date	1 50 20
Currency IDR	05/11/2022	Hour Marcana Seconda
Please make your payment through the availa	ble payment channels. Please note that every payment via Debit/Credit (Card will incur additional fees according to the financial institution's regulations.
Make a Payment		
4		



9. Proceed the e-VOA payment, fill in credit/debit card data, and click **PAY NOW**

Invoice #3051122A0057-2	0221105101723		View Detail 🔨		
e-Visa			IDR 500,000)	
Payment Gateway Service	25		IDR 19,500	2	
	Nominal Pen Payment Av	nbayaran ^{mount}			
	IDR 519	9,500			
•• EX.	•• •••• ••	valid thru Y ••/••			•
EX.	•• •••• ••	valid thru \Y	Card Number	r]	•
EX. Nomor Kartu 1234 5678 9012 3456	•• •••• •	valid thru Y ••/••	Card Number	r)	•
EX . Nomor Kartu 1234 5678 9012 3456 Nama Pemegang Kart	. JOHN FINPA	valid thru \Y ••/••	Card Number	r }	•
Nomor Kartu 1234 5678 9012 3456 Nama Pemegang Kart Name on card	. JOHN FINPA	valid thru	Card Number Card Holder Name		•
Nomor Kartu 1234 5678 9012 3456 Nama Pemegang Kart Name on card Masa Berlaku	tu Expiry Date	valid thru AY ••/••	Card Number Card Holder Name		•
Nomor Kartu 1234 5678 9012 3456 Name on card Masa Berlaku 01/25	tu Expiry Date	valid thru Y ••/••	Card Number Card Holder Name CVV	r 2	•



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10. After e-VOA has been paid, you will receive payment notification in your email.

Finney Year Fietch Solitions				
Dear Sir/Madam,				
Thank you, your payn	nent has been successfull.			
Order Summary				
Merchant Name	: e-Visa IDN			
Invoice	: 3021122A0003-20221102140626			
Amount	: IDR 519,677			
Transaction Date	: 2022-11-02 14:06:27 Jakarta GMT +7			
Card	: 466160xxxxx3953			
This is an auto genera	ate email, please do not reply.			
Regards, <mark>Finpay</mark>				
ou need help?	PT. Finne	t Indonesia Telkom Landmark Tower Lantai 28		
6221) 1500-770	re@finpay.id	II. Jend. Gatot Subroto Kav 52 Jakarta Selatan		

11. E-VOA will be processed, you will get notification in your email that your e-VOA is ready. Click DOWNLOAD to get your e-VOA





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10. Your e-VOA is ready.



ASDFFH



	EVO	A	
Name	: ASDFFH	Reference No. Nomor Referensi	: 3021122A0003
Sex Jenis Kelemin	: MALE	Visa No. Nomer Visa	: Z1A0000003
Place of Birth Tempat Labir	: JAKARTA	Payment Receipt No. Nomor Resi Pembayaran	: XA0000003
Date of Birth Tanggal Lahir	: 06/11/1994	Number of Entries	: SINGLE
Nationality	: AUSTRALIA	Valid from Berlaku Sejak	: 02/11/2022
Passport No.	: 123456	Valid until Berlaku Sampai Dengan	: 30/01/2023
Passport Issue Date Tgl. Penerbitan Paspor	: 01/08/2022	Duration of Stay	: 30 DAYS
Passport Expiry Date Tgt. Habis Berlaku Paspor	: 31/12/2026		
Address in Indonesia Alamat di Indonesia	8		
ASDF			

DISCLAIMER:

- Please note that, information on any processed e-voa cannot be changed and the fee paid for an e-VOA is not refundable.
 The information on your e-VOA must match the information on your valid passport completely, otherwise, your e-VOA will be invalid. In this regard, you must create and complete a new application. If the persons recorded to the accompanying section of your passport are to travel with you, it is essential that they also get e-VOA.
- Issuance of e-VDA does not guarantee entry to the Republic of Indonesia, the decision of entry remains the right of the Immigration Officer at the port of entry.
- 4. Holders of e-VOA are not required to queue at the visa payment counter and can proceed directly to limitigration Counter at the port of entry upon arrival. You must present passport that is valid for more than 6 (six) months and return ticket to the limitigration Officer.
- E-VOA shall not be valid for purposes other than tourism, government visit, business meeting, goods purchasing, or transit. Visa applications such as work, study, etc. must be made via e-VISA application. It is your own responsibility to check whether your residence permit has expired or not.
- 6. If your period of stay exceed 30 (thirty) days in indonesia, overstay fine will be applied.
- 7. For more information, please visit http://www.imigrasi.go.id.



